

## **General Terms and Conditions-**

This offer is only applicable in case of purchase of Original HP Ink Cartridges only.

- Offer is ONLY valid for end customer purchase made between 1<sup>st</sup> May'19 to 31<sup>st</sup> July'19.
- Only 1 redemption per invoice is allowed.
- This Offer is valid on select SKUs of HP Ink Cartridges as mentioned above , any series that is not a part of eligible SKU list, will not be considered under this offer. Please read the offer carefully as HP will not be responsible for any miscommunication in this regard.
- Offer Registration site will be active till 15<sup>th</sup> August'19 (midnight).
- Please make sure that all customer details being provided at the time of registration on offer page, should be correct and belong to the customer only, as offer and the related communication shall be sent on this registered email ID/mobile number shared by the customer at the time of registration only.
- All customer queries regarding the this offer can be directed to [supplies@hpconsumeroffers.co.in](mailto:supplies@hpconsumeroffers.co.in)
- One mobile number can be used to register for the offer redemption for only two times. If more than 2 requests are received with the same mobile number, the claim for offer benefit(s) shall be Rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfilment of terms and conditions of the offer.
- Offer benefit(s) shall be processed and dispatched on the registered address within 15 working days from the date of invoice upload. In case of any delay in processing of the same customer will be informed through email.
- In case if there is a discrepancy in the Invoice uploaded by customer, the agency representative will contact and confirm for the correct invoice. If the right invoice is not submitted within 10 days of the query being raised by the program cell, the offer will stand rejected for the customer.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any prior notice and reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the present offer.

### **Customer Process-**

1. Customer buys an eligible Original Ink Cartridge.
  2. Customer to visit [www.hpconsumeroffers.co.in](http://www.hpconsumeroffers.co.in) and register for availing offer benefit(s)
  3. During online registration customer to complete the following: • Fill in personal details • Put in their Valid Email ID, Mobile Number and Delivery address • Upload copies of purchase invoice • Click on “Accept” the offer terms and conditions and • Click on “Submit”
  4. Post online registration, customer will get to see redemption reference number on the “Thank you” page and through email along with further steps and timelines
- Post successful validation – Customer shall receive claimed benefit(s) within 15-20 working days.